SAFETY AND SECURITY PROTOCOLS

For the safety of guests and employees in compliance with the guidelines of the Italian Government and of the World Health Organization, the Cosmopolitan Hotels Group adopted the following protocol for all its hotels.

Daily hygienization with ozone-based technology of all common environments, of all air conditioning systems and of rooms at each new arrival.

Signs and provisions to maintain safety distance (1 mt).

Mask requirement for all in common areas in case of impossibility in maintaining the safety distance.

There are dispensers of disinfectant gel in every area of the hotel and in all rooms.

The use of the elevator is allowed to a core familial at a time.
Check-in procedures can be partially completed before arrival, in order to avoid maximum contact with the reception staff and waiting times.

Our restaurants and bars offer ample spaces and the tables are spaced to ensure maximum protection. The breakfast buffet will be served.

In our SPA daily sanitization and after each treatment of all the surfaces of the cabins. To ensure complete safety all therapists wear protective equipment.

Our staff was trained to the application and the monitoring of the protection protocol as set out in short way.